

eConsult FAQs

eConsult is a Children's Hospital Colorado platform to enhance access to specialists remotely. To help you get the most of your eConsult experience with us, please review the frequently asked questions below.

What is the out-of-pocket cost for an eConsult? What is the difference in cost compared to a specialty in-person visit?

The out-of-pocket cost for an eConsult depends upon insurance. Most insurance companies charge the same copay for eConsult as a specialty visit. For patients with a high deductible plan, they could be billed for as much as \$118.

What is the total charge associated with the eConsult code?

The total charges are \$141 for "99451 Interprofessional electronic consult written report 5 or more minutes" and \$143 for "99452 Interprofessional referral 30 minutes."

Can TriCare families and patients use Children's Colorado eConsults? Will they receive a bill?

Yes. Patients and families insured through TriCare can complete eConsults. eConsults are a covered benefit within TriCare. The patient and family will receive a bill like commercial insurance.

Are there differences between TriCare Prime and Select?

Patients with TriCare Prime will require a referral for an eConsult, while Tricare Select patients do not.

Will the 40% self-pay discount apply to eConsult?

Yes



Will Kaiser Medicaid patients receive a bill or co-pay for an eConsult?

No. Medicaid FFS (Fee for Service) will pay for an e-consult, and there are no co-pays for children under 21.

Can we utilize eConsults across state lines outside Colorado?

No. We are currently only providing eConsults within Colorado due to issues with licensure and site of practice.

Is there an additional charge for the neurology video review?

Neurology video review should be in the form of an eConsult; there is no additional charge for the video review itself.

Who can I contact if I have a billing question regarding eConsult?

If you have billing questions, you can contact University of Colorado Medicine at 303-493-7700 between 8 a.m. and 5 p.m., Monday- Friday.